

MAY-07-2004 07:50 PM

P. 01:

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.: 09/497,383 Confirmation No.: 7431
Applicant(s): David L. Bahr, et al.
Filed: February 3, 2000
Art Unit: 2143
Examiner: George C. Neurauter
Title: SYSTEM AND METHOD FOR SCANNING A DOCUMENT
IN CLIENT/SERVER ENVIRONMENT

Docket No.: 047307-258663
Customer No.: 00826

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

DECLARATION OF MARYANNE PACE

1. My name is MaryAnne Pace (name), the Director Revenue Cycle Services (title) of Sisters of Charity Hospital (hospital name).

2. I am over twenty-one (21) years of age and am otherwise qualified to give this declaration.

3. The following statements based on my own knowledge are true, and all statements made on information and belief are believed to be true.


4. I have significant influence over purchasing decisions related to systems used by our coders to scan and index medical images. Coders perform an important operation for our hospital because reimbursement for services rendered by physicians at our hospital is dependent upon scanning and indexing the images for each patient's medical file so that a claim can be submitted to the medical insurer for reimbursement. Revenues required to operate our hospital are thus tied to the coders' work in indexing medical images.

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5. Prior to evaluating InterTech's eWebCoding web-based system, my hospital tried several other competitive products. We elected not to use these products because we found eWebCoding's system significantly less expensive and easier to use. We spent a great deal of time over many years looking at various options for a system that would satisfy our needs until we were introduced to the eWebCoding system. We have used the eWebCoding system for years, and are satisfied with its performance.

6. I attribute significant value to the fact that the our coders operate the eWebcoding system using a web browser, with which they are already familiar from their use of the Internet, to control the scanner to scan a document, adjust the display of the document if necessary, index the document, and upload it to a remote server for storage, all from within the web browser. These features make it possible for the coder to take relatively few actions to scan, adjust if necessary, index, and upload the scanned document to a remote server. For example, the fact that the mouse can be left in one place while pressing it to alternately scan and upload a document, is a feature that enhances the productivity of our coders. These features also enhance the productivity of our coders by enabling them to work anywhere they have access to a web browser, and does not require them to load any software into their computers beyond the web browser they already have. In addition, because most new hires are familiar with web browsers, they can be trained relatively easier in the use of the eWebCoding system.

6. I have been warned that willful false statements and the like are punishable by fine or imprisonment, or both (18 U.S.C. 1001) and may jeopardize the validity of the application or any patent issuing thereon.


(signature)
Date: 5/6/04